

31 August 2023

Dear Valued Customer,

We wish to advise that Reliance Worldwide Corporation (Aust.) Pty. Ltd (RWC) has undertaken a full review of the RWC backflow category and product offer.

As a result, please take this as formal notification that RWC will be relaunching the **backflow product/range and pricing offer effective 1 November 2023.**

The relaunch will have 2 key parts.

1. Range review – resulting in a complete and comprehensive backflow offer to the market.
2. Price review – ensuring RWC creates value for our distributors and partners. Updated pricing will be effective for all deliveries from 1 November 2023.

Updated range and pricing information will be available from 2 October 2023.

RWC would like to thank you for your continued support. If you have any questions or would like to discuss this matter further, please do not hesitate to contact your RWC Account Manager.

Yours Sincerely



Tim Nash
Sales and Marketing Manager, Australia and New Zealand