



RELIANCE WORLDWIDE CORPORATION SHARKBITE® CONNECTION SYSTEM LIMITED WARRANTY

FN412/f*

Subject to the warranty conditions and exclusions set out below SharkBite® plumbing products are warranted to be free from defects in material and/or workmanship for the period of cover displayed below, and if found by RWC to be so defective will be replaced as set out below. If the SharkBite® product is sold by a party other than RWC then it is sold by that seller as principal and the seller has no authority from RWC to give any additional warranty on behalf of RWC.

The benefits of this warranty are in addition to all other rights and remedies. Our goods come with guarantees that cannot be excluded under Australian Consumer Law, You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

A. Reliance Worldwide Corporation, the Company, warrants the following products - SharkBite® PEX Tubing, SharkBite® Push-Fit Fittings, SharkBite® Copper and other SharkBite® Accessories - to be free of defects in material and workmanship for the time periods shown below and when used and installed in accordance with the requirements set forth below.

1. SharkBite® PEX Tubing cross-linked polyethylene (non-barrier & barrier PEX) pipe for a period of twenty-five (25) years from the date of manufacture.
2. SharkBite® Push-Fit Fittings brass push fit fitting for a period of twenty-five (25) years from the date of manufacture.
3. All other valves and accessories sold under the Reliance Worldwide Corporation brand names of the SharkBite® PEX and / or SharkBite® Connection System for a period of twenty-four (24) months from the date of manufacture.

SharkBite® products shall be installed in accordance with all applicable plumbing, heating and mechanical codes and in accordance with any local, state or federal requirements.

Reliance Worldwide Corporation's obligation will be to repair or replace, at its discretion, any of the products covered under this limited warranty when the materials used to produce the product or the workmanship of the manufacturing process are proven to be defective. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.



- B. In the event of a system malfunction or leak caused by defective warranted products (and not by improper installation or usage, incorrect handling procedures or by jobsite or installation damage), a reasonable pre-approved amount will be allowed for repair materials and repair labour. Note that Reliance Worldwide Corporation limits its warranty to its tubing, valves and accessories and fittings. Reliance Worldwide Corporation does not warrant the connection. The integrity of the connection is the sole responsibility of the installer.
- C. To qualify for a warranty remedy under paragraph B, you must contact Reliance Worldwide Corporation in advance and receive written authorisation for this remedy from an authorised Reliance Worldwide Corporation representative. Reliance Worldwide Corporation will not consider expenses for repair materials, labour and/or freight unless authorized in advance and in writing.
- D. To qualify for the warranty described above, you must:
1. Use construction techniques in compliance with applicable plumbing, heating and mechanical codes to install Reliance Worldwide Corporation products, as specified in our current design and installation guidelines and technical notes. This shall include field pressure testing prior to concealing with concrete or by other means.
 2. Install and use Reliance Worldwide Corporation's SharkBite® PEX Tubing and Reliance Worldwide Corporation's SharkBite® Connection System products according to all guidelines and manuals published by Reliance Worldwide Corporation. It is expressly understood that failure as a result of any freezing fluids within the pipes does not constitute a defect in material or workmanship and shall not be covered by this warranty.
 3. Install and use Reliance Worldwide Corporation SharkBite® PEX Tubing and Reliance Worldwide Corporation SharkBite® Connection System products in a system that will not operate at temperatures or at pressures that exceed the printed rating on the tubing or relevant specification sheets.
 4. Install and use all warranted Reliance Worldwide Corporation SharkBite® product in compliance with any applicable local building, plumbing and mechanical codes.
- E. Evidence of tampering, mishandling, neglect, accidental damage, freeze damage or unauthorized repairs that cause damage to Reliance Worldwide Corporation SharkBite® warranted products void any warranty coverage of those particular products. The terms of this warranty specifically exclude all field connections. Reliance Worldwide Corporation, in its sole discretion, can decide whether the warranty will be honoured or is void.
- F. Although Reliance Worldwide Corporation provides a plumbing system to facilitate a complete installation; other manufacturer's tubing and/or fittings may be installed in any given installation provided manufacturing of the tubing and/or fittings demonstrates compliance with the applicable Australian Standards, and the product has been certified by a recognised third-party testing agency, and the product is compatible with the Reliance Worldwide Corporation product. The Reliance Worldwide Corporation product in the given installation will continue to be covered under this warranty. NOTE: Reliance Worldwide Corporation will be responsible only for proven defects in material or workmanship in Reliance Worldwide Corporation products. Problems in products manufactured by another company should be reported to that manufacturer.



- G. **Disclaimer of Warranty.** THE EXPRESS WARRANTY SET FORTH HEREIN IS THE ONLY WARRANTY GIVEN BY RELIANCE WORLDWIDE CORPORATION WITH RESPECT TO THE PRODUCTS LISTED IN PARAGRAPH A. RELIANCE WORLDWIDE CORPORATION MAKES NO OTHER WARRANTIES, EXPRESS OR IMPLIED, AND HEREBY SPECIFICALLY DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.
- H. **Limitation of Remedy and Liability.** The remedy described above shall constitute the sole and exclusive remedy for breach of warranty, and, apart from that remedy, Reliance Worldwide Corporation shall not be responsible for any incidental, special or consequential damages, including without limitation, lost profits or the cost of repairing or replacing other property which is damaged if these warranted products do not work properly, other costs resulting from labour charges, delays, vandalism, negligence, fouling caused by foreign material, damage from adverse water conditions, adverse chemical environments, or any other circumstances over which Reliance Worldwide Corporation has no control. This limitation applies even if Reliance Worldwide Corporation could have foreseen or has been advised of the possibility of these damages. This warranty shall be invalidated by any abuse, misuse, misapplication or improper installation of the product. Proof of purchase is required to validate the warranty period. If proof of purchase is not available, the warranty period shall default to the date of manufacture for each product.
- Some states do not allow limitations on how long an implied warranty lasts, and some states do not allow the exclusion or limitation of incidental or consequential damages. Therefore, the above limitations may not apply to you. This Limited Warranty gives you specific legal rights, and you may have other rights that vary from state to state. You should consult applicable state laws to determine your rights. SO FAR AS IS CONSISTENT WITH APPLICABLE STATE LAW, ANY IMPLIED WARRANTIES THAT MAY NOT BE DISCLAIMED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO ONE YEAR FROM THE DATE OF ORIGINAL SHIPMENT BASED ON PROOF OF PURCHASE, OR, IF NOT AVAILABLE, FROM THE DATE OF MANUFACTURE.
- I. **RETURNED GOODS - CREDIT:** No products shall be returned without authorisation. Any credit issued will be at the price originally invoiced, less handling charges, based on the costs of reconditioning, boxing, etc. Obsolete or made to special order products are not returnable.
- NOTE:** Prices and terms are subject to change without notice and supersede all previous quotations. Reliance Worldwide Corporation reserves the right to change or modify product design or construction without prior notice and without incurring any obligation to make such changes and modifications on products previously sold.

TM = Trademark of

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